

## Community Food Co-op Spring Retreat Agenda

Saturday, May 6<sup>th</sup>, 2023

10:00 am – 4:00 pm

Location: Connections Building

**Purpose:** To have the Board, Management Team, and Ad-hoc committee members connect and explore where we have areas of alignment and differences of perspective, to inform the business planning and strategic planning.

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- 9:45 am**      **Arrival and settle in, coffee and tea** (15 min)
- 10:00**      **Welcome, Review Agenda, Purpose, and Guidelines**  
- **Getting to know each other** (30 minutes)
- 10:30**      **Market Position: Presentation and Discussion** (45 minutes)  
- *Where do we have alignment and differences of perspective?*  
- *What questions may be important for our strategic planning?*
- 11:15**      **Employee Satisfaction Survey Results Discussion** (45 minutes)  
- *Where do we have alignment and differences of perspective?*  
- *What questions may be important for our strategic planning?*
- 12:00**      **Break** (stretch, serve up lunch, sit down to eat) (20 minutes)
- 12:20**      **Annual Meeting Debrief and Thinking Ahead to 2024** (25 minutes)
- 12:45**      **Member Linkage/Civic Engagement Discussion and Monitoring P6 Civic Engagement with MAC** (30 minutes)
- 1:15**      **Strategic Planning – What are the key questions in focus groups, member/shopper survey, key informant interviews, and staff survey** - (30 min)
- 1:45**      **Break** (15 min)
- 2:00**      **DRAFT Business Plan Discussion** (90 min)  
- *What clarifications or changes to the final draft should be considered before board review of final draft in June?*
- 3:30**      **Board Business Meeting - Consent Agenda** (15 min)
  - 4/12 BOD Minutes
  - 4/12 Finance Minutes
  - 4/18 SPC Minutes
  - 4/19 BDC Minutes
  - 4/26 MAC Minutes
  - Key Indicators for March
  - GM Monitoring Reports B3.1-B3.4 Customer Experience
  - GM Monitoring Reports B5.1-B5.6 Communication to the Board
  - Recommendations from Ad-hoc Board Monitoring Committee

- Proposal for B Policy Changes
- Monitoring Report for P2 Governing Style
- Monitoring Report for P3 Ethics & Code of Conduct
- Monitoring Report for P6 Civic Engagement
  - Annual Meeting Survey Results
  - Annual Meeting Strategic Plan Input
  - Strategic Planning: Plan to Plan

**3:45**            **Wrap Up**

**4:00**            **Close**

**Materials**

- Consent Agenda Items
- DRAFT Business Plan
- Employee Survey Policy Accountability Report